

# NEWS *Brief* business information and news

from Premera Blue Cross

June 18, 2007

Premera Blue Cross recently sent you a communication, dated February 1, 2007, announcing our contract termination with Healthways (formerly AWHN). Premera is choosing to contract directly with CAM/Chiro providers to help streamline administrative processes.

This NewsBrief is to inform you that we will begin contracting efforts in early 2008. **It is important to maintain your existing contract with Healthways in order to continue serving Premera members at in-network benefit levels until a direct contract with Premera is signed.**

There are some operational changes that will occur prior to contract implementation. Effective August 1, 2007 please contact Premera, in addition to the current process of notifying Healthways, with demographic updates \* such as address or tax identification number (TIN) changes. Submit demographic updates in writing to Physician and Provider Relations by fax at 425-918-4937, or you may mail your update to:

Premera Blue Cross  
Physician and Provider Relations  
PO Box 327, MS 453  
Seattle, WA 98111-0327

If you have questions related to claims or member benefits and eligibility, please contact Customer Service at 1-877-342-5258, option 2. For questions about this notification please contact Physician and Provider Relations at 1-877-342-5258, option 4.

*\* Please report changes 30 days in advance and include the effective date of the change in your comments.*



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